



## Work Experience

### Full Stack Dev & Sys. Admin

Feb 2018 - Present

#### [Kwantlen Gaming Guild](#)

Developer & Administrator for [Kwantlen Polytechnic University's](#) largest non-profit club. Opportunity to build & maintain all services on a shoe-string budget (<\$100 Yearly), [kpugaming.ca](#), a registration membership database with MariaDB. Microservices [balto.kpugaming.ca](#) between website and all other services. A Discord Bot [bot.kpugaming.ca](#). Learned to successfully manage & develop a full production environment, with minimal downtime & on-call basis tech support resolution with club executives. As of Fall 2025 this is now on maintenance mode.

### Network Support Technician

June 2025 - Aug 2025

#### [Kobelt Development Inc](#)

Although under an NDA. Generally described as a managed service provider with local businesses as a level 1 on-call help desk and on premise diagnosing and repair of networks.

### Senior Bank Teller

Aug 2018 - Present

#### [Scotiabank](#)

A part-time senior bank teller. Customer facing of handling complex services & requests. Brief advise for non mutual-fund investments for individuals. Provide deep recurring customer satisfaction & relationships. Customer ticket management, prevention & mitigation of further fraud, and auditing bank activity & risk is a common occurrence.

### Website Admin

Mar 2017 - Dec 2017

#### [Dr. Howard A. Ullett Inc. & Associates \(Flagship Dental\)](#)

Website administration non-paid internship for a local dental office. Maintained their Wordpress website & email deliverability. [flagshipdental.ca](#) Learned basic email-based tech support in a MSP-like environment to more than 10 employees.

### Tech Specialist

Oct 2016 - Apr 2021

#### [London Drugs](#)

Sales associate & technician at the tech department. Consultation, troubleshooting, repair & reconfiguration of consumer electronics, mobile devices & desktops. Typical duties include over the phone Level-1 Tech Support, data backup & migration, and attended/unattended installation of various software suites (Microsoft O365, Adobe, Autodesk), or Operating Systems to hardware upgrades. Provide customer service & support while achieving quarterly-set department sale figures.

## Education

### Kwantlen Polytechnic University

Sept 2016 - Sept 2023

#### [Bachelors of Technology](#)

A specialized degree of Networking Administration with Cisco's Networking Academy courses. Degree includes CCNA courses for learning the foundations networking and Cisco vendor specific devices. Primary goal on completing all applicable network administration & security and web development courses provided by the institution.

### Cisco Certified Network Associate (CCNA)

May 2018 - Apr 2021

#### [Course Completion](#)

Completed online courses with applicable merits offered by Kwantlen Polytechnic University instructed by Cisco. Learned command-line configuration, maintenance, troubleshooting, and best practices for general hardware & Cisco vendor specific products. Completed all four courses: Introduction to Networks, Routing & Switching, Scaling Networks, Connecting Networks.